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Docket No.: MTV0016US

July 21, 2004

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

JUL 29 2004

Technology Center 2100

Applicants: James J. Crow, Dennis L. Parker  
Assignee: Motive, Inc.  
Title: Distributed Services Architecture Through Use of a Dynamic Service Point Map  
Serial No.: 09/542,273 Filed: April 4, 2000  
Examiner: L. Wang Group Art Unit: 2155  
Docket No.: MTV0016US

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Petition For Extension Of Time (1 page);
- (4) Response to Non-Final Office Action (8 pages);
- (5) Declaration of Prior Invention Pursuant to 37 C.F.R. § 1.131 (2 pages); and
- (6) Exhibit A (3 pages).

☒ The fee has been calculated as shown below:

**CLAIMS AS AMENDED (fees computed under 37 CFR §1.9(f))**

|                                     | Claims Remaining<br><u>After Amendment</u>      |       | Highest No.<br>Previously<br><u>Paid For</u> |   | Present<br><u>Extra</u> | <u>Rate</u> | Additional<br><u>Fee</u> |
|-------------------------------------|---|-------|--|---|-------------------------|-------------|--------------------------|
| Total Claims                        | 25  | Minus | 25   | = | 0                       | x \$ 18.00  | \$                       |
| Independent<br>Claims               | 4   | Minus | 4  | = | 0                       | x \$ 86.00  | \$                       |
| <input type="checkbox"/>            | Fee for Request for Continued Examination       |       |  |   |                         |             | \$ 0.00                  |
| <input checked="" type="checkbox"/> | Fee for Request for Extension of Time (1-month) |       |  |   |                         |             | \$ 110.00                |

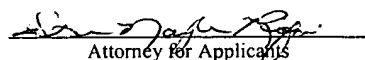
**Total additional fee for this Amendment:**

\$

- ☒ Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.
- ☒ Please charge our Deposit Account No. 502306 in the amount of \$ 110.00
- ☒ Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.

**Total: \$ 110.00**

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on July 21, 2004.

  
Attorney for Applicants

7/21/04  
Date of Signature

Respectfully submitted,



D'Ann Naylor Rifai  
Attorney for Applicants  
Reg. No. 47,026